

Warning: To avoid serious injury and ensure best results for your tapping operation, please read carefully all operator and safety instructions provided for this tapping unit as well as all other safety instructions that are applicable, especially those for your machine.

- 1. **Proper Clothing:** The rotating spindle of a machine tool can snag loose fitting clothing, jewelry or long hair. Never wear jewelry, long sleeves, neckties, gloves or anything else that could become caught when operating a machine tool. Long hair **must** be restrained or netted to prevent it from becoming entangled in rotating spindle.
- Proper Eye Protection: Always wear safety glasses with side shields to protect your eyes from flying particles.
- 3. Proper Work Piece Fixturing: Never hold the work piece or the vise it is held in by hand. The workpiece **must** be clamped firmly to the table of the machine so that it cannot move, rotate or lift.

4. Proper Stop Arm/Torque Bar Installation for Self-Reversing Attachments On Conventional





Machines.

Always mount a torque bar to hold the tapping attachments stop arm from rotating. The torque bar **must** be mounted securely to the table or quill of your machine. The torque bar installation must be stronger than the largest tap in the capacity range of your tapping attachment. The surface of the torque bar must be smooth to allow the stop arm to slide freely when feeding in and out of the hole. Order Tapmatic Torque Bars shown.

| 1 | Quill Clamp<br>Capacity Ø  | Order No. | Max Tap Size |  |  |
|---|----------------------------|-----------|--------------|--|--|
| ۲ | 1 1/2"-2 3/8"<br>38-60 mm  | 29099     | 1/2" or M12  |  |  |
|   | 2 3/8"-4 1/2"<br>60-114 mm | 290991    | 3/4" or M20  |  |  |

| Torque Bar<br>Assembly    | Order No. | Max Tap Size  |
|---------------------------|-----------|---------------|
| Table Mount               | 29097     | 3/4" or M20   |
| Heavy Duty<br>Table Mount | 29096     | 1 3/4" or M42 |

Never extend the length of the standard stop arm supplied with your tapping attachment. A lengthened stop arm could break free hitting the operator and causing serious injury.

Never hold the stop arm by hand. On reversal, full power of the machine is transmitted through the stop arm and the operator could be seriously injured.

5. Do not exceed the maximum speed for the tapping head: Speed is a critical factor in tapping. Please always refer to recommended tapping speed chart. Tapmatic torque control reversing tap-

ping attachments employ a planetary gear for increased speed in reverse. The revolutions per minute when reversing out of the hole will be 1.75 times faster than the machine spindle speed. It is strongly recommended that you consider the Average Tapping Speed rather than machine speed when calculating cycle time. For example if machine speed is 1500 RPM, reverse speed is 2625 RPM making your Average Tapping Speed 2062 RPM. You must not exceed the maximum allowable speed marked on your tapping attachment.

6. Always be aware of the potential hazards of a machining operation: Sometimes working with your machine can seem routine. You may find that you are no longer concentrating on the operation. A feeling of false security can lead to serious injury. Always be alert to the dangers of the machines with which you work. Always keep hands, parts of the body, clothing, jewelry and hair out of the areas of operation when the machine spindle is rotating. Areas of operation include the immediate point of machining and all transmission components including the tapping attachment. **Never** bring your hand, other parts of the body or anything attached to your person into any of these areas until the machine spindle is completely stopped.



## **TAPINATIC** ISO 9001 CERTIFIED: 802 CLEARWATER LOOP, POST FALLS, ID 83854

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7. Be aware of any other applicable safety instructions/requirements especially those for your machine.

8. The tapping attachment housing, drive spindle and tap itself can become hot to the touch after operation. Use caution when removing the attachment from the machine or handling.

## **Check List For Good Tapping**

- 1. Never use this tapping attachment before reading all safety instructions for it as well as the machine it is to be used on.
- 2. Be sure tap is sharp and of correct design for your application.
- 3. Be sure tap is in proper alignment with the drilled hole.
- 4. Be sure the machine speed is correct.
- 5. Be sure you are following the correct feed rate for the tap based on the pitch of the tap and revolutions per minute.
- Make sure the drilled hole is the correct size.
- 7. Be sure the machine stop is set correctly to avoid hitting the bottom of a blind hole. See Controlled Depth Tapping.
- 8. Be sure to allow for sufficient chip clearance especially when tapping blind holes.
- 9. Make sure the work piece is clamped rigidly so that it is not able to move, rotate, or lift.
- 10. Make sure there is enough clearance between the tap and work piece at the starting position and the retract position to be sure the tap is clear of the hole upon retraction. Remember the tapping attachment spindle extends during reversal out of the hole.
- 11. Make sure to mount a strong torque bar from the table of the machine, or to the non-rotating quill, to prevent the stop arm from rotating. The torque bar must be stronger than the largest tap in the tapping attachments capacity. It must also have a smooth surface so that the stop arm slides freely when feeding in and out of the hole.
- 12. Make sure to use the proper cutting fluid/lubricant for the application.

References for this safety information include but are not limited to: American National Standards Institute, ANSI B11.8-1983, Coastal Video Communications Corporation Machine Guarding Copy right 1994, Society of Manufacturing Engineers Tool and Manufacturing Engineers Handbook Volume 1 Machining Library of Congress Catalog No 82-060312



## Safety and Operation for X Self Reversing Tapping Attachments

This tapping attachment can be used on all types of manually operated machines with rotating spindles. It can also be used in many automated applications. IMPORTANT Always follow all instructions from your machine manufacturer.

Installing the Arbor into the tapping attachment: Clean the thread or taper of both the arbor and the mount of the tapping head. Then install the arbor into the mount securely.

If it is a taper mount, twist the arbor as you push it into the tapping heads mount. Then use a mallet to give a sharp blow to the end of the arbor, to seat it into the taper mount of the tapping head.

To remove a taper mount arbor, give the arbor several sharp blows on the side using a mallet.

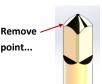


### Installing a Rubber Flex Collet into the tap chuck nut:





Then push and thread nut over the collet.



So tap square will go into back jaw fully

If the tap has a male center, it should be ground off:



Tightening the back jaws and the nut:



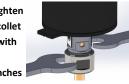
2. Slide tap all the way in so the tap square goes into the back jaws



3. Lightly tighten the nut by hand. This holds the tap concentric.

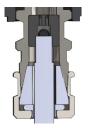


5. Tighten the collet nut with the wrenches



Note: In order to insure the tap runs concentrically, and avoid damage to back jaws or collet, it is important to follow the above steps.

### 30X and 30TC/DC



not have an adjustable back jaw. Instead they have a fixed tap jaw with three slots. Simply slide the tap into the jaw fully so that the tap square fits into the correct slot in the tap jaw. Please note that the two set screws are only for driving and retaining the tap jaw. They are not intended to tighten against the tap square.

The smaller models do



In order for the Tapping Head to reverse, the stop arm must be prevented from rotating.

See also Proper Stop Arm/Torque Bar Installation on page 1.

Use the retaining ring to mount the stop arm to the gear carrier at the bottom of the housing.



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## Safety and Operation for X Self Reversing Tapping Attachments

| exceed the maximum speed for tapping attachment shown on the housing. |         |         |         |         |                       |         |         |         |         |          |         |         |         |         |
|---|---------|---------|---------|---------|-----------------------|---------|---------|---------|---------|----------|---------|---------|---------|---------|
| Material  | Low     | High-   | Tool    | SS 303, | SS 410,               | SS 17-4 | Titan.  | Ni      | Alum    | Alum     | Magn.   | Brass,  | Copper  | Cast    |
|   | Carbon  | Carbon  | Steel   | 304,    | 430,                  | Anneal. | Alloys  | Alloys  | Alloys  | Die      |         | Bronze  |         | Iron    |
|   | Steel   | Steel   | Hard    | 316     | 17-4                  |         |         |         |         | cast     |         |         |         |         |
|   |         |         |         |         | Hard                  |         |         |         |         |          |         |         |         |         |
| M/min   | 10-20   | 8-12    | 4-6     | 6-12    | 3-5                   | 6-12    | 4-8     | 3-5     | 15-25   | 10-15    | 15-25   | 15-25   | 8-12    | 10-20   |
| (ft/min)  | (33-66) | (26-39) | (13-20) | (20-39) | (10-16)               | (20-39) | (13-26) | (10-16) | (49-82) | (33-49)  | (49-82) | (49-82) | (26-39) | (33-66) |
| RPM = (M/min) x 318.5   |         |         |         |         | RPM = (ft/min) x 3.82 |         |         |         |         | <u> </u> |         |         |         |         |

Tapping Speeds: The following speed recommendations are for reference only. Please consult tap manufacturer for your specific tap. Do not

Tap Diameter in mm

Tap Diameter inch

## Setting the pre-selective torque control: The torque control helps prevent tap breakage, especially



Clutch adjustwhen tapping blind holes. Tightening the cap down to the higher number settings on the reference scale increases torque. To set the torque, use a new tap and begin with a low number (low torque) setting. Try to tap the hole.



When the clutch slips, there will be no sound from the fiber disc clutch. Stop the ment cap machine and tighten the cap further. Repeat this process until you can drive a

sharp tap to depth. Give the cap a half turn more and lock it using the set screw in the side of the cap. This system saves the tap from breaking if you accidentally go too deep in a blind hole. It also warns you when your tap is becoming dull so that you can replace it before it breaks. Make note of the reference number to save time when the same job comes up again.

Self-Feed: Every tapping attachment has a selffeed. What is self-feed? Self feed is the additional depth that the tap will go into the hole after you feed to the stop on your machine.

30X Self Feed 3 to 4mm 50X Self Feed 6 to 7mm 70X Self Feed 9 to 10mm 90X Self Feed 13 to 14mm



Setting the stop on your machine for tapping: Please note that the tap will continue to go deeper into the hole by the self-feed distance. The total tapping depth will be based on the depth you set with your machine stop plus the self-feed of the tapping attachment. For example if you would like a tapping depth of 10mm and the tapping attachment's self-feed is equal to 3 to 4mm, start by setting the machine stop to allow the tap to enter the hole just 6mm. After tapping your first hole, check the depth and make any necessary adjustments to the machine stop. Always set the machine stop to avoid tapping too deep and hitting the bottom of the hole. The torque control is intended to only be a safety back up in case you accidentally go too deep.

**Tapping Holes:** When tapping, it is not necessary to apply any pressure as you feed

in. The tap will follow it's own pitch in and out of the hole. Just follow along with the tap, keeping up with it as it enters the hole. After you reach the machine stop, lift up on the feed handle to retract the tap. The tapping attachment will automatically reverse the taps rotation when you retract. Please note that the speed increases by 1.75 to 1 in reverse, so you will need to feed out of the hole almost twice as fast as you did feeding in. Be sure to keep up with the tap as it exits the hole. If you are feeding too slowly going in or out, the tap will stop and start and you will hear a clicking sound. This clicking sound is not the clutch slipping. If this occurs you need to feed faster to keep up with the tap. Please note that if the clutch slips because the torque is not set high enough there will not be a sound coming from the clutch.

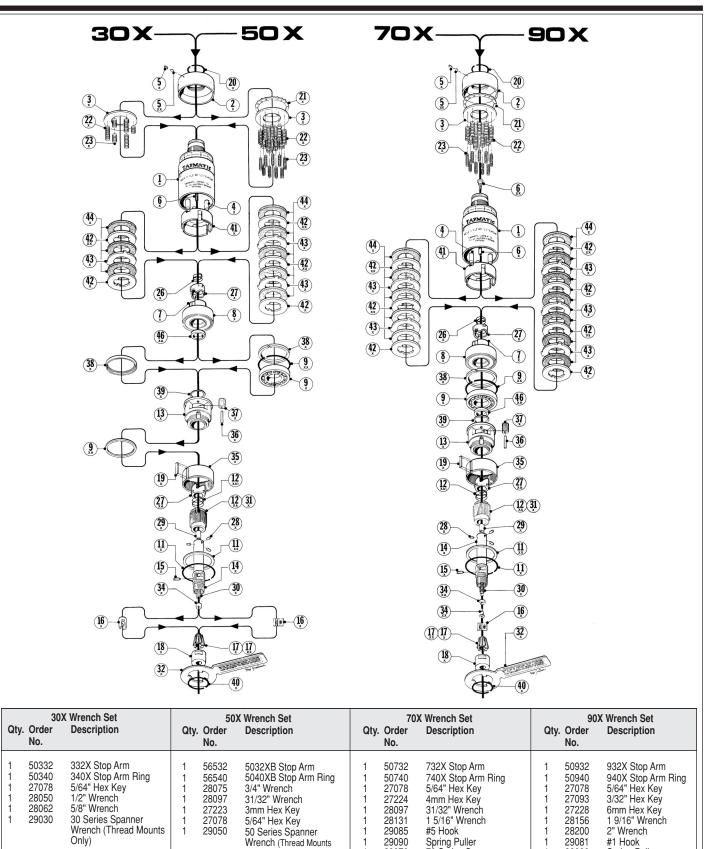
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Lubrication: This unit is pre-lubricated at the factory and ready for use. After 600 hours we recommend partially disassembling, cleaning and applying new grease. We recommend using a high quality NLGI 2 type of grease. We recommend returning the Tapping Attachment to Tapmatic for maintenance and repair, but if you would like to do this at your own facility, please follow the instructions shown on the next page. Please let us know if we can be of help.

Cutting Tool Lubrication: For the best results and longest life for your cutting tools, be sure to use the proper cutting fluid / lubricant based on your application and the type of material the work piece is made from.



# **30X, 50X, 70X, 90X Parts Listing**



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TAPMATTC ISO 9001 CERTIFIED- 802 Clearwater Loop, Post Falls, ID 83854, Phone: 800 854-6019, 208 773-8048, FAX: 208 773-3021, www.tapmatic.com

29070

70 Series Spanner

Only)

Wrench (Thread Mounts

1

29090

Only)

Spring Puller

# 30X, 50X, 70X, 90X Parts Listing

| IDENT  | PART NAME   | 30X                 | 50X                             | 70X                      | 90X                         |
|--|---|---------------------|---------------------------------|--------------------------|-----------------------------|
| 1X (#6JT)  | Housing   | 50301B (1)          | 50501B (1)                      | -                        | -                           |
| 1X (DINB16)                                      | Housing   | 50301G (1)          | 50501G (1)                      | -                        | -                           |
| 1X (#33JT)                                       | Housing   | 50301E (1)          | 50501E (1)                      | -                        | -                           |
| 1X (DINB12)                                      | Housing   | 50301F (1)          | -                               | -                        | -                           |
| 1X (5/16"-24)                                    | Housing   | 50301H (1)          | -                               | -                        | -                           |
| 1X (3/8"-24)                                     | Housing   | 50301I (1)          | 505011(1)                       | -                        | -                           |
| 1X (1/2"-20)                                     | Housing   | 50301J (1)          | 50501J (1)                      | 50701J (1)               | -                           |
| 1X (5/8"-16)<br>1X (3/4"-16)                     | Housing   | 50301K (1)          | 50501K (1)                      | 50701K (1)<br>50701L (1) | -                           |
| 1X (7/8"-20)                                     | Housing<br>Housing                                    | 50301L (1)          | 50501L(1)                       | 50701L (1)               | -                           |
| 1X (7/8 -20)<br>1X (#3JT)                        | Housing   | -                   | -                               | 50701C (1)               | -                           |
| 1X (#3J1)<br>1X (#4JT)                           | Housing   | -                   | -                               | 50/01C (1)               | -<br>50901D (1)             |
| 1X(1 + 31)<br>$1X(1 + 2^{-18})$                  | Housing   | -                   | -                               | -                        | 50901D (1)                  |
| 2X   | Clutch Adjustment Cap                                 | 50302A (2)          | 56502A (2)                      | 50702A (2)               | 50902A (2)                  |
| 3X   | Spring Plate  | 50302A (2)<br>50303 | 56503                           | 507024 (2)               | 50903                       |
| 4X   | Driver Pins   | 50304 (3 required)  | 50704 (3 required)              | 50704 (3 required)       | 50904 (3 required)          |
| 5X   | Lock Set Screw  | 50305A (3)          | 50305A (3)                      | 50305A (3)               | 50905A (3)                  |
| 5XX  | Lock Set Screw Plug                                   | 503051              | 503051                          | 503051                   | 509051                      |
| 6X   | Guide Spindle   | 503061              | 56506                           | 51720                    | 51920                       |
| 6XX  | Upper Spring Hanger                                   | -                   | -                               | 60334                    | 50706                       |
| 7X   | Clutch Sleeve   | 50307               | 50507                           | 50707                    | 50907                       |
| 8X   | Clutch Bearing  | 50308               | 56508                           | 50708                    | 50908                       |
| 9X   | Gear Carrier Bearing (Ball)                           | -                   | 50509                           | 50709                    | 50909                       |
| 9XA  | Gear Carrier Bearing (Nylon)                          | 503091              | -                               |                          |                             |
| 9XX  | Truarc Ring   | -                   | 505091                          | 507091                   | 509091                      |
| 11X  | Retaining Ring<br>Gear Washer                         | 50311               | 50511                           | 50711                    | 50911                       |
| 11XX   | Gear Washer   | 503111              | 505111                          | 507111                   | 509111                      |
| 12XA   | Reversing Sleeve                                      | 503121 (4)          | 505121 (4)                      | 507121 (4)               | 509121 (4)                  |
| 12XA1  | *Reversing Driver Spring                              | 51312               | 505122                          | 507122                   | 509122                      |
| 13X  | Gear Carier   | 503131              | 50513                           | 50713                    | 50913                       |
| 14X  | Drive Spindle   | 503141A (5)         | 56514A (5)                      | 50714A (5)               | 50914A (5)                  |
| 15X  | Back Jaw Retainer Screw                               | 50715 (2 required)  | 50715                           | 50715                    | 50915                       |
| 16X  | *Back Jaws or Tap Jaws                                | 503161              | 56516                           | 50716                    | 50916                       |
| 17X  | Rubber Flex Collet (Small)                            | 21600               | 22100                           | 24100                    | 26100                       |
| 17XX   | Rubber Flex Collet (Large)                            | 21700               | 22200                           | 24000                    | 26200                       |
| 18X  | Tap Chuck Nut   | 50318               | 56518                           | 50718                    | 50918                       |
| 19X  | Key   | 50319               | 50319                           | 50719                    | 50919                       |
| 20X  | Stop Ring   | 50320               | 56520                           | 50720                    | 50920<br>50921R+692205 (18) |
| 21X  | Adjustment Thrust Bearing                             | -                   | 565211+68439 (12 req)           | 64521+692205 (8 req)     | 50921R+692205 (18)          |
| 22X  | Clutch Spring (Large) Clutch                          | 50322 (3 required)  | 50722 (9 required)              | 50722 (9 required)       | 50922 +50723(9 ea req       |
| 23X  | Spring (Šmall)  | 50323 (3 required)  | 50723 (9 required)              | 50723 (9 required)       | 50923 (9 required)          |
| 22X<br>23X<br>26X                                | *Cushion Spring                                       | 50326               | 565261                          | 50726                    | 50926                       |
| 27X  | *Spring Cup Driver                                    | 503271              | 505271                          | 507271                   | 50927                       |
| 27XA   | *Reversing Driver                                     | 503272              | 505272                          | 507272                   | 509271                      |
| 28X  | Drive Pins  | 50328 (3 required)  | 56528 (3 required)              | 50728 (3 required)       | 50928 (3 required)          |
| 29X  | Guide Spindle Bearing                                 | 50329               | 56529                           | 50729                    | 51908                       |
| 30X  | *Return Spring  | 51328               | 51528                           | 507301                   | 50930                       |
| 31X  | Drive Spindle Bearing                                 | 503311 (4)          | - (4)                           | - (4)                    | 509311 (4)                  |
| 32X  | *Stop Arm   | 50332               | 56532                           | 50732                    | 50932                       |
| 34X  | Guide Spindle Nut                                     | 503341              | 56534                           | -                        | -                           |
| 34XA   | Spring Bearing  | -                   | -                               | 50734                    | 50934                       |
| 34XX   | Spring Bearing Hanger Ring                            | -                   | -                               | 50706                    | 50706                       |
| 35X  | Gear  | 50335               | 50535                           | 50735                    | 50935                       |
| 36X  | Gear Pins   | 50336 (3 required)  | 50536 (3 required)              | 50736 (3 required)       | 50936 (3 required)          |
| 37X  | Planet Gears  | 50337 (3 required)  | 50537 (3 required)              | 50737 (3 required)       | 50937 (3 required)          |
| 38X  | Spacer  | 50338               | 50538                           | 50738                    | 50938                       |
| 39X  | Thrust Washer   | 50339               | 50539                           | 50739                    | 50939                       |
| 40X  | Truarc Ring   | 50340               | 56540                           | 50740                    | 50940                       |
| 41X  | Clutch Driver   | 50341               | 56541                           | 50741                    | 50941                       |
| 42X  | Primary Internal Clutch Plate                         | 50342               | 56542                           | 50742                    | 50942                       |
| 42XX   | Internal Clutch Plate External                        | 503421              | 565421 (2 rerquired)            | 507421 (2 required)      | 509421 (3 required)         |
| 43X  | Clutch Plate  | 50343               | 56543 (2 required)              | 50743 (2 required)       | 50943 (3 required)          |
| 44X  | *Clutch Discs   | 50344 (3 required)  | 56544 (5 required)              | 50744 (5 required)       | 50944 (7 required)          |
| 46XA   | Reversing Sleeve Bushing                              | 503461              | 505461                          | 507461                   | 509461                      |
|  | d wear replacement parts and are not covered under wa | rranty              |                                 |                          |                             |
| <ul> <li>* (1) Housing only available</li> </ul> | as an assembly with Ident. #4X and #6X.               | (4) Reversing       | Sleeve and Drive Spindle Bearin |                          | oly.                        |

Clutch Adjustment Cap only available as an assembly with Ident #5X and #5XX. (2) (3) Lock Set Screw comes with Ident. #5XX

### INSTRUCTIONS FOR DISASSEMBLY

- Remove stop ring (#20X) and unscrew clutch adjustment cap (#2X). 2
- Hold unit in vertical position and remove adjustment thrust bearing (#21X). (50X, 70X & 90X only). Lift off spring plate (#3X).
- 4.

Carefully invert unit over a clean receptacle. Clutch springs (#22X & 23X) will drop out Remove tap chuck nut (#18X) and collet (#17X).

- 6.
- Remove back jaw retainer screw (#15X). Remove back jaw (#16X).
- Remove back jaw (#10X).
   Remove return spring (#30X) by threading spring puller (supplied with unit) into tapped hole in part (#34XX), and pulling out to expose spring for removal with spring hook (also supplied with unit). (Models 70X and 90X only).
   Unscrew guide spindle nut (#34X) and remove return spring (#30X). (Models 30X & 50X).
   Remove truncr ring (#40X) and stop arm (#32X).
   Demove truncr ing (#41X) and encouves (#11XX)

- Remove truarc ring (#11X) and gear washer (#11XX).
   Lift out drive spindle (#14X) and reversing sleeve (#12XA) sub assembly from unit.
   Lift out spacers (#46XA) and (#38X).
- Lift out clutch sleeve (#7X), clutch driver (#41X), clutch plates (#42X, 42XX, 43X) and clutch discs (#44X).

- (#42X, 42X, 45X) and clutch discs (#44X).
  14. Lift out cushion spring (#26X) and spring cup driver (#27X).
  15. Remove driver pins (#28X) from drive spindle (#14X).
  16. Press drive spindle (#14X) out of reversing sleeve (#12XA) subassembly.
  17. Do not disassemble planetary gear reversing subassembly (#13X).

### INSTRUCTIONS FOR ASSEMBLY

- 1. Clean and lubricate all parts requiring lubrication thoroughly. Do not get clutch parts wet or oily. Place internal clutch plate (#42X) on clutch sleeve (#7X), then clutch disc (#44X).
- 2 then external clutch plate (#42X), then another clutch disc (#44X), then internal clutch

(5) Drive Spindle only available as an assembly with Ident. #29X

plate (#42XX), and so forth, until you have all plates and discs on clutch sleeve, then line up external dogs so that you can slip clutch driver (#41X) over complete subassembly.

- Place cushion spring (#26X) and spring cup driver (#27X) in clutch sleeve (#7X). 3.
- Insert clutch sleeve (#7X) and clutch driver (#41X) subassembly into housing (#1X), making sure that 3 holes in clutch driver mate with 3 pins in housing (#1X). Insert spacers (#46XA) and (#38X) into housing (#1X). 4.
- 6.
- Press drive spindle (#14X) into reversing sleeve (#12XA) subassembly and insert drive pins (#28X).
- 8
- Insert complete subassembly into housing (#1X) utilizing key (#19X). Insert complete subassembly into housing (#1X) utilizing key (#19X). Insert gear washer (#11XX) and snap in truarc ring (#11X). Hook return spring (#30X) to spring hanger (#6X) and insert this subassembly into neck end of housing (#1X) making certain spring hanger is seated properly. (Models  $T_{0}$ 9. 70X and 90X only).
- 10. Use spring hook (supplied with unit) to expose return spring (#30X) and attach spring bearing hanger (#34XX) with bearing (#34XA) mounted. (Models 70X and 90X).
  11a. Thread spring puller (supplied with unit) into tapped hole in spring hanger (#34XX) and carefully lower assembly into drive spindle (#14X) until bearing (#34XA) seats
- itself, then unscrew spring puller. (Models 70X and 90X).
   11b Insert return spring (#30X) into drive spindle (#14X) and screw guide spindle nut on to guide spindle (#6X). (Models 30X and 50X).
- Place back jaws (#16X) in drive spindle (#14X) and install back jaw retainer screw (#15X).
- 13. Insert collet (#17X) into tap chuck nut (#18X) and screw tap chuck nut (#18X) on to

- Insert conct (#17X) into tap circle int (#16X) and seriew tap circle int (#16X) on to drive spindle (#14X).
   Insert clutch springs (#22X & 23X) into unit.
   Place adjustment thrust bearing (#21X) on spring plate (#3X). Models 50X, 70X and 00X) 90X).
- 17. Screw on clutch adjustment cap (#2X).
- Install stop ring (#20X).
   Install stop arm (#32X) and snap on truarc ring (#40X).

| Repair Service is available at | Attention: | Repair Department    |
|--------------------------------|------------|----------------------|
|                                |            | Tapmatic Corporation |
|                                |            | 802 Clearwater Loop  |
|                                |            | Post Falls, ID 83854 |
|                                |            |                      |

To Expedite Repair: Return tool direct to Tapmatic Corporation. Tapmatic will inspect the tool and advise you of the repair costs by fax or email before the repair is completed.

Important: Be sure to return tool complete with collet nut, and if applicable stop arm and back jaw, because otherwise these missing parts would be added to every non-warranty repair.

Cost Notification: Tapmatic will FAX or E-mail a cost notification to you, soliciting your approval before repairs are completed. If it is determined that a tool cannot be repaired, at the customer's request, Tapmatic will return the disassembled parts. We are not able to reassemble a tool using damaged or worn out parts.

Optional Return Procedure: Tools may also be returned for repair through your local Tapmatic Distributor. They will ship the tool to us and include instructions for the repair and return. You may already have an open account with them which facilitates the handling of invoicing.

**Priority Service:** Tapmatic services tools returned for repair in the order in which they are received. All tools will be evaluated and repaired within three weeks from the date they arrive subject to receiving the customer's approval to proceed with the repair.

Priority is given to tools shipped to us by overnight or second day.

If a repair is sent to us by UPS ground or similar service, it can also be given priority. Just call and let us know you need priority service and advise if you would like the tool returned to you by overnight or second day. In the interest of fairness to all our customers, we ask that you approve shipment by overnight or second day before we agree to upgrade your repair order to priority service. Typical turn around, not including shipping time, for priority repairs is 3 days subject to receiving the customer's approval to proceed with the repair.

If we can answer any questions please call our toll free number:

## 800 395-8231

